

## **Emergency Preparedness**

### **19-Covid Virus Specific**

From:

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In light of the state of emergency placed on the State of Ohio, effective immediately, Wise Medical Staffing, INC will make the following changes to daily operations regarding skilled visits in the home:

- All clients will be screened via phone call the night before scheduled visits and asked the following:
  - Screening questions: 1. Do you have a fever and respiratory symptoms (e.g., cough or difficulty breathing)? 2. Did you travel to China in the 14 days before you got sick OR did you have contact with someone with possible 2019-Nova Corona Virus in the 14 days before you got sick?
    - If either is answered “yes” a home visit will not occur and client’s PCP will be contacted with screening responses. Client will be instructed to stay in their home unless otherwise directed by their PCP.
- Next steps would be to limit in home visits to those clients that are Priority 1.
- Priority 2 and 3 clients would be contacted weekly via phone by skilled nursing staff for triage and any possible needs.
- New referrals will be triaged and assessed for urgency of start of care. PCP will be contacted with anticipated SOC date.
- Home Health (Skilled) employees are to report in via phone to the QA RN with any client or employee concerns.
- Home Care (Non Skilled) employees are to report to the BWC RN with any client or employee concerns.
- Per Diem employees will report to immediate supervisor with any client or employee concerns.
- ALL DIVISIONS- All Call off’s need to be screened and reported to BWC RN to log and further track daily.
- All clients will be instructed via phone of the following needs:
  - 2-week food supply in the home
  - 2-week water supply in the home
  - Batteries and flashlights

- List of emergency phone numbers such as 911, their local police department, their local health department, their local hospital, and their emergency contact of choice.
  - 2-week supply of medications prescription and over the counter.
  - A documented back up plan for level 1 patients if staff unable to make in home visit.
- All employees will monitor their temperature daily and report to immediate supervisor and readings above 100.4. (These are CDC guidelines)
  - Employees will monitor any acute respiratory illness (e.g., cough or difficulty breathing)? and report to immediate supervisor if so.
  - Employees who have symptoms of acute respiratory illness are recommended to stay home until they are free of fever ( 100.4) signs of a fever, and any other symptoms for at least 24 hours, without the use of fever reducing or other symptom altering medicines (cough suppressants).
  - Immediate supervisor will report each employee that is off with possible Coronavirus symptoms to BWC RN.
  - Wise Medical will not accept any known or suspected patients with Coronavirus or those who have answered yes to the screening questions.
  - Wise Medical will determine agency staffing to know facilities on a case by cases basis with known agencies that have patients or employees with suspected or known Coronavirus. Wise Medical will ensure all precautions are taken and proper PPE equipment is available at the facility prior to staffing.
  - Staff are encouraged to promote social distancing.
  - All potential new employees will be screened with questionnaire prior to processing.
  - Wise Medical will limit outside vendors until further notice.
  - Ongoing education provided to employees on standard precautions and infection prevention.
  - QA RN will continue to monitor CDC and ODH updates and provide ongoing education and information to staff.
- UPDATE: 3/17/2020- All internal employees will continue to call off to the office manager. The office manager will complete the employee screening form and report to BWC RN to log and further track daily.

## County Specific Emergency Phone Numbers:

### Ross County:

911

Ross County Sheriff office: (740) 773-1186

Ross County Health Department: (740) 779-9652

Adena Regional Medical Center: (740) 779-7500

### Pickaway County:

911

Pickaway County Sheriff office: (740) 477-6000

Pickaway County Health Department: (740) 477-9667

Berger Hospital: (740) 474-2126

### Jackson County:

911

Jackson County Sheriff Office: (740) 286-6464

Jackson County Health Department: (740) 286-5094

Holzer Jackson: (740) 395-8356

### Scioto County:

911

Scioto County Sheriff Office: (740) 355-8277

Scioto County Health Department: (740) 355-8358

SOMC: (740) 356-5000

KDMC: (740) 991-4000

### Lawrence County:

911

Lawrence County Sheriff Office: (740) 532-3525

Lawrence County Health Department: (740) 532-3962

KDMC Ashland: (606) 202-6825

St Mary's: (304) 526-1234

SOMC: (740) 356-5000

**Vinton County:**

911

Vinton County Sheriff Office: (740) 596-5242

Vinton County Health Department: (740) 596-5233

Adena Regional Medical Center: (740) 779-7500

Obleness: (740) 593-5551

Holzer Jackson: (740) 395-8356

**Fayette County:**

911

Fayette County Sheriff Office: (740) 335-6170

Fayette County Health Department: (740) 335-5910

Fayette County Memorial Hospital: (740) 335-1210

**Pike County:**

911

Pike County Sheriff Office: (740) 947-2111

Pike County Health Department: (740) 947-7721

Pike County Hospital Adena: (740) 947-2186